

Return Shipping Labels

You may want to be able to generate a return label for your customers to send back items they need for exchange, refunds, or additional services. ShipEngine allows you to indicate that you are creating a return label by setting `is_return_label` to `true`.

API Endpoint

POST `/v1/labels/`

field	value	description
<code>is_return_label</code>	boolean	indicates if the label should be created as a return label.
<code>rma_number</code>	string	(Optional) "Return Merchandise Authorization" value, used to externally reference a return.

WARNING

Only valid with the 'v1/labels' endpoint

The `is_return_label` field can only be used for the `/v1/labels` endpoint. It is not currently supported for the `/v1/labels/rates` or `/v1/labels/shipment` endpoints.

WARNING

International Return Labels are not supported



Test return labels are not supported.

You're not currently able to create test return labels. Be aware that creating a return label can result in charges from any carrier who generates pre-paid labels. Please see your carrier's refund policies for more information and be sure to void the label before your carrier's refund policy period ends. \n\nInstructions for voiding a label can be found on our [Void a Label](#) guide.

Example Request



```
21     "name": "Mickey and Minnie Mouse",
22     "phone": "+1 (714) 781-4565",
23     "company_name": "The Walt Disney Company",
24     "address_line1": "500 South Buena Vista Street",
25     "city_locality": "Burbank",
26     "state_province": "CA",
27     "postal_code": "91521",
28     "country_code": "US",
29     "address_residential_indicator": "No"
30   },
31   "packages": [
32     {
33       "weight": {
34         "value": 1.0,
35         "unit": "ounce"
36       }
37     }
38   ]
39 },
40 "is_return_label": true,
41 "rma_number": "mVRUr79663"
42 }'
```




```

8  {
9    "is_return_label": true,
10   "rma_number": "mVRUr79663",
11   "shipment": {
12     "service_code": "usps_priority_mail",
13     "ship_to": {
14       "name": "Shippy",
15       "phone": "512-485-4282",
16       "company_name": "ShipEngine",
17       "address_line1": "3800 N. Lamar Blvd.",
18       "address_line2": "Suite 220",
19       "city_locality": "Austin",
20       "state_province": "TX",
21       "postal_code": "78756",
22       "country_code": "US",
23       "address_residential_indicator": "No"
24     },
25     "ship_from": {
26       "name": "Mickey and Minnie Mouse",
27       "phone": "+1 (714) 781-4565",
28       "company_name": "The Walt Disney Company",
29       "address_line1": "500 South Buena Vista Street",
30       "city_locality": "Burbank",
31       "state_province": "CA"

```

Example Response

```

1  {
2    "label_id": "se-136285644",
3    "status": "completed",
4    "shipment_id": "se-266656884",
5    "ship_date": "2018-08-08T00:00:00Z",
6    "created_at": "2018-08-08T15:23:07.727Z",
7    "shipment_cost": {
8      "currency": "usd",
9      "amount": 7.13
10   },
11   "insurance_cost": {
12     "currency": "usd",
13     "amount": 0
14   },
15   "tracking_number": "9405511899223189314121",
16   "is_return_label": true,
17   "rma_number": "mVRUr79663",
18   "is_international": false,
19   "batch_id": ""

```


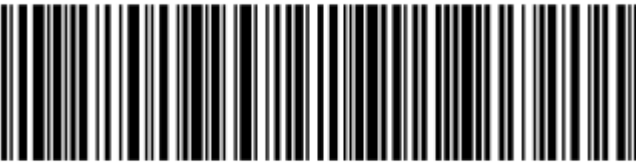


Search

```

28 | "carrier_code": "stamps_com",
29 | "tracking_status": "in_transit",
30 | "label_download": {

```

P	US POSTAGE & FEES PAID 1 LB PRIORITY MAIL RATE ZONE 6 NO SURCHARGE ComPlsPrice	062S0009146170 7155606 FROM 91521
		
stamps endicia REPLY POSTAGE		
PRIORITY MAIL 3-DAY™		
Mickey and Minnie Mouse The Walt Disney Company 500 South Buena Vista Street Burbank CA 91521		0023
SHIP TO: SHIPPY SHIPSTATION 3800 N. LAMAR BLVD. SUITE 220 AUSTIN TX 78756		
USPS TRACKING #		
		
9405 5118 9922 3189 3141 21		
RMA mVRUr79663		



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